

Planning a visit to Melbourne Museum

Visual Story



Where is Melbourne Museum?

Melbourne Museum is located at:

11 Nicholson Street,
Carlton VIC 3053

The Melbourne Museum is located
within the Carlton Gardens.

The big building with a front of
glass is the Melbourne Museum.



Getting to the Melbourne Museum by car

You could come by car, and park around Carlton Gardens, or park in the museum car park from Nicholson or Rathdowne Streets.

Drive down a ramp, take a ticket from a machine, the barrier will lift and then we will drive into the museum car park.

Once parked, walk through the car park and can use a lift or stairs to get to the entrance of the museum.



Paying for parking at the Museum

Located under Melbourne Museum, the car park is open 5:30am to midnight daily.

To find out about parking costs check here: [Getting here and parking \(page\)](#)

Payment is made either at the pay stations located on the P1 level of the car park or using your debit or credit card at the gate at the exit.

Payment is card only.



Getting to the Melbourne Museum by Public Transport

The closest tram stop to Melbourne Museum is Stop 11, along tram route 86 and route 96.

This tram stop provides level access to low trams.

The closest train station is Parliament Station.



Entrance to Melbourne Museum



Accessible toilet

Accessibility at Melbourne Museum

The main entrance is accessible. It is in the central courtyard between the Royal Exhibition Building and the Melbourne Museum.

Getting to the entrance:

- The doorway is a flat, paved surface with no step.
- The car park has a lift to the ground floor.
- The car park has heavy, manual fire doors that are not automated.

All exhibition galleries and public spaces have lift and/or ramp access.

Accessible toilets are located across the three levels of Melbourne Museum.



Ramp at the side of the Forest Gallery



Lift in the Triceratops exhibition



Getting into the museum

Everyone needs to buy a ticket to enter the Melbourne Museum.

You can buy a ticket online here:

<https://museums victoria.com.au/melbournemuseum/>

If I have already bought a ticket, I can show a staff member my ticket on my phone to be scanned.

Or I might need to line up and buy a ticket when we get to Melbourne Museum.



Sensory bags

Sensory bags can be borrowed from the ticketing desk.

The bags contain:

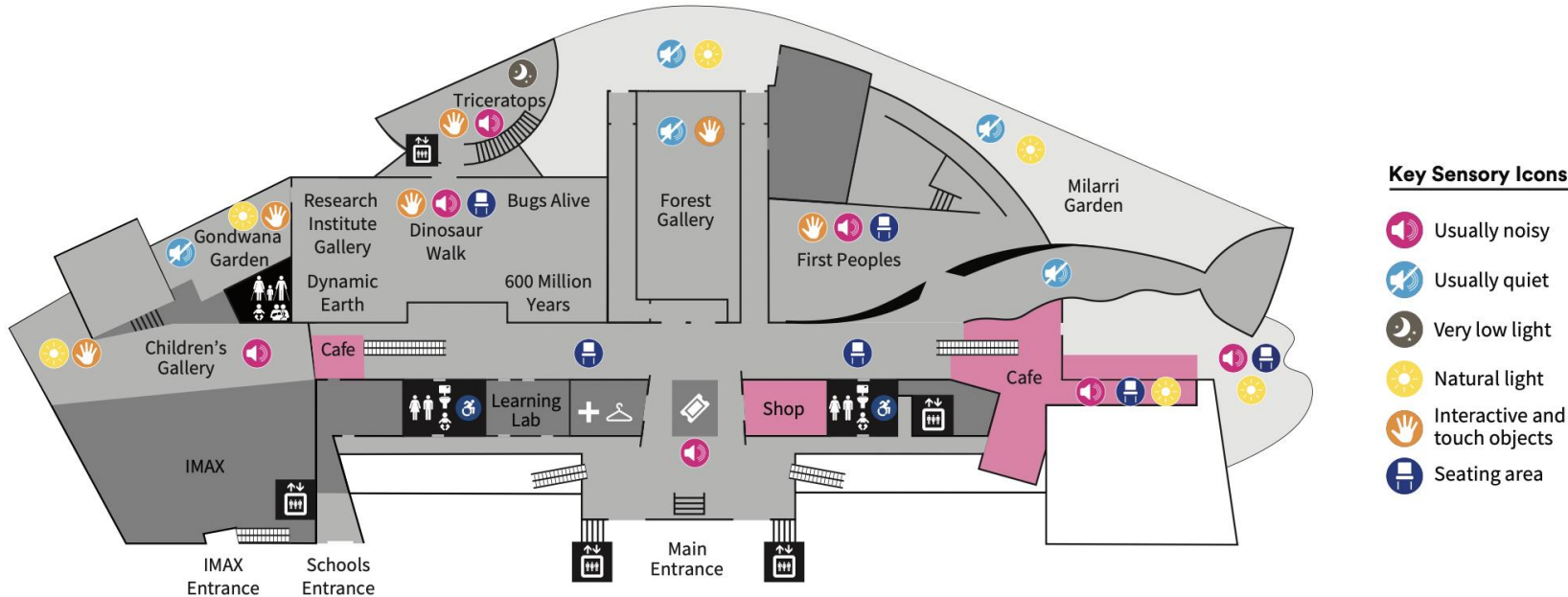
- Noise reduction ear defenders
- Fidget tools

Low sensory sessions

On the first Saturday of every month, excluding school holidays, Melbourne Museum offers low sensory sessions for visitors who may experience sensory sensitivities. Find out more here:

<https://museums victoria.com.au/melbournemuseum/whats-on/low-sensory-sessions/>

Melbourne Museum Ground Level



What is there to do?

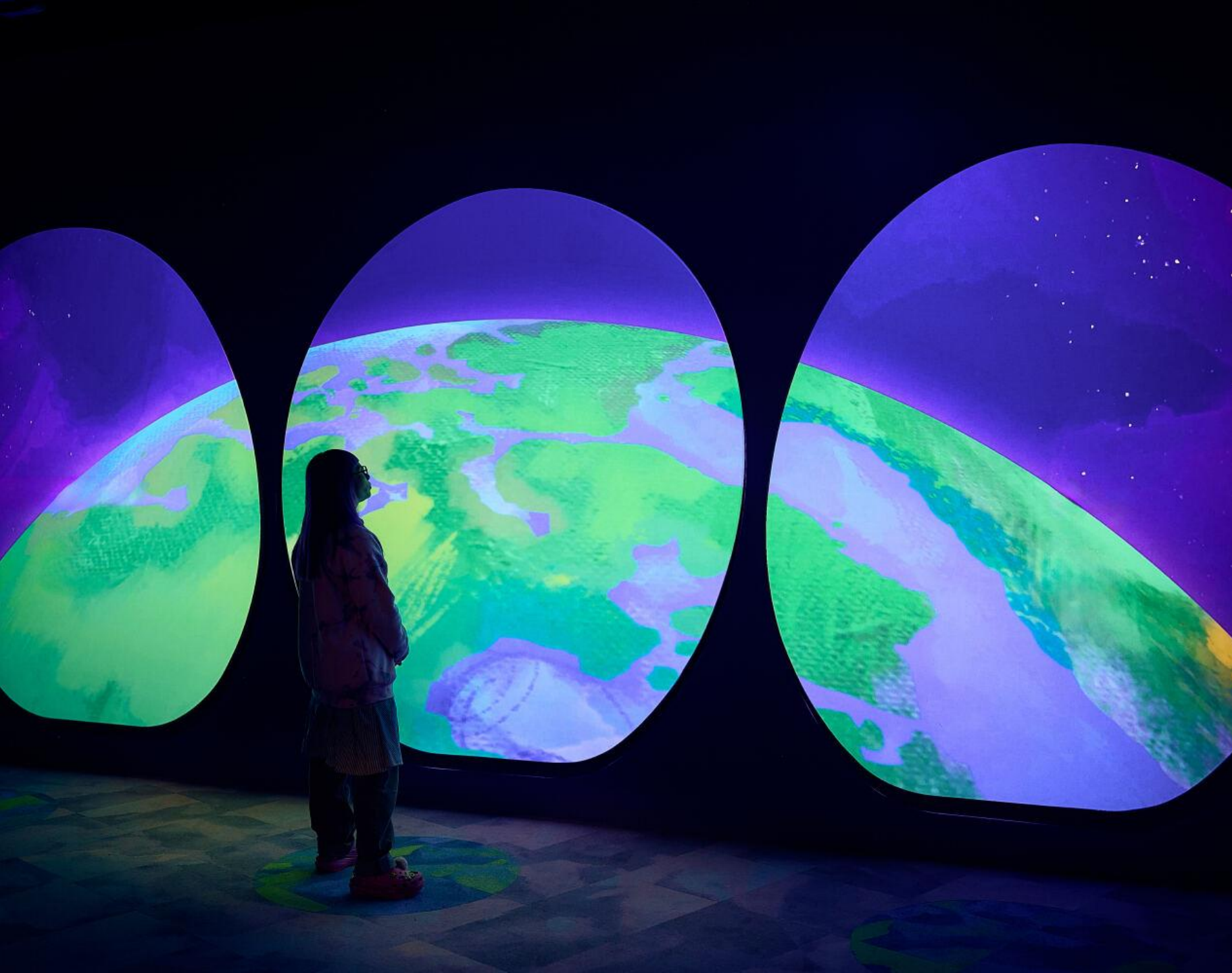
The ground floor at Melbourne Museum has 10 exhibitions to see as part of your general entry ticket.

There are exhibitions about dinosaurs, fossils, insects, rocks, forests and First Peoples.

The only exhibition you need a special timed ticket to enter is the Children's Gallery.

Otherwise, you can visit the exhibitions in any sequence you like.

There are two cafes on the ground floor.



Some galleries feature real preserved animals.

The galleries that include these are:

- Our Wondrous Planet
- Bugs Alive
- Museums Victoria Research Institute
- Children's Gallery
- Melbourne Story



People in Dinosaur Walk



Minerals in Dynamic Earth exhibition



Adults in Bugs Alive exhibition



Triceratops, in the darkened exhibition

Exhibitions on the Ground floor:

Science and Life Galleries

There are exhibitions about dinosaurs, fossils, insects, rocks, forest and First Peoples.

These exhibitions can have:

- Science objects
- Digital touchscreens
- Soundscapes
- Live insects in Bugs Alive exhibitions.

These exhibitions can become busy, especially in school holidays.



Digital touchscreen to colour a butterfly



Disco dancing area, with light projections



Large climbing frame



Outdoor palaeontologic sandpit

The Children's Gallery

The gallery is for babies to 5-year-olds.

Children must be accompanied by an adult.

A timed entry booking is required in addition to your general admission ticket.

Sessions last 50 minutes.

There are many things to touch and do in this gallery.

There is a colourful climbing frame, a disco, and animals to look at.

Outside there is a garden with a palaeontology sandpit, large rocks, and small cubbies.



Eating at Melbourne Museum

The larger cafe at the museum, the Market Cafe offers a variety of sandwiches, salads, sweet treats, hot meals and drinks.

It can be noisy sitting in this café; there is also seating outside which is quieter.

The café is open 9am to 4pm on weekdays and 9am to 4.30pm on weekends.



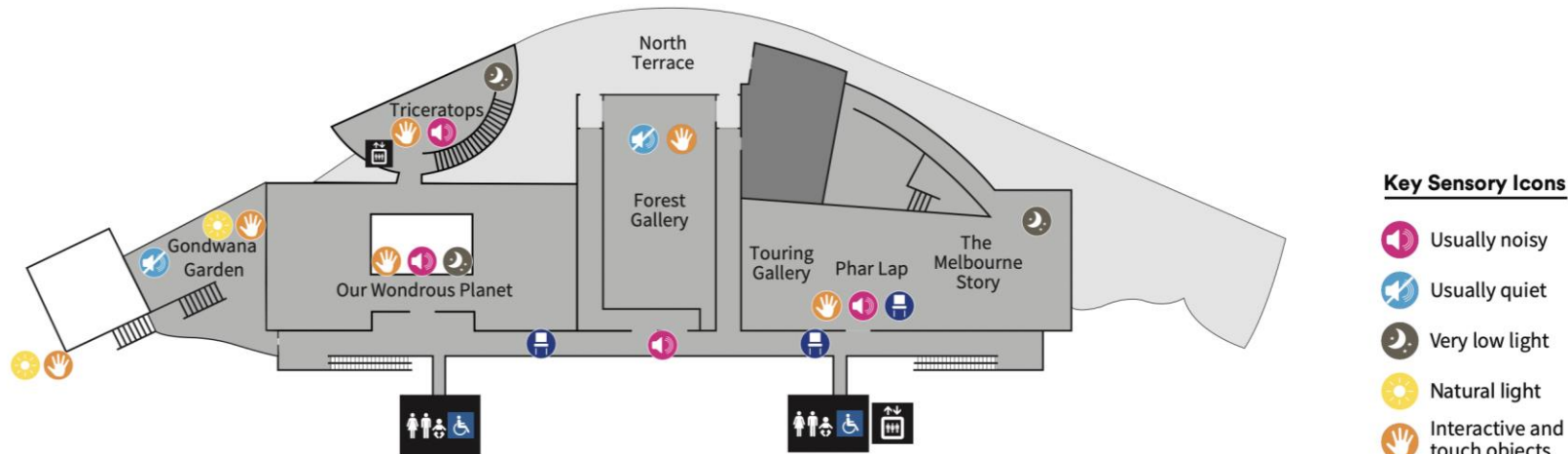
Eating at Melbourne Museum

There is a smaller cafe, located just outside the Children's Gallery. It has hot drinks and a select range of meals and snacks.

You are welcome to bring in your own food to eat. There are couches in the main walkway, where you can sit and eat.

Food and drinks are not allowed in the galleries to protect the spaces and objects.

Melbourne Museum Upper Level



What is there to do?

The first floor has two permanent exhibitions included with general admission.

Our Wondrous Planet explores life on Earth with taxidermy animals, immersive projections, and interactive touchscreens.

Melbourne Gallery tells the city's history through objects, a historic house, an old cinema, and a restored vintage roller coaster.

Access the first floor by lift, escalator, or the ramps beside the Forest Gallery.



Our Wonderful Planet exhibition:

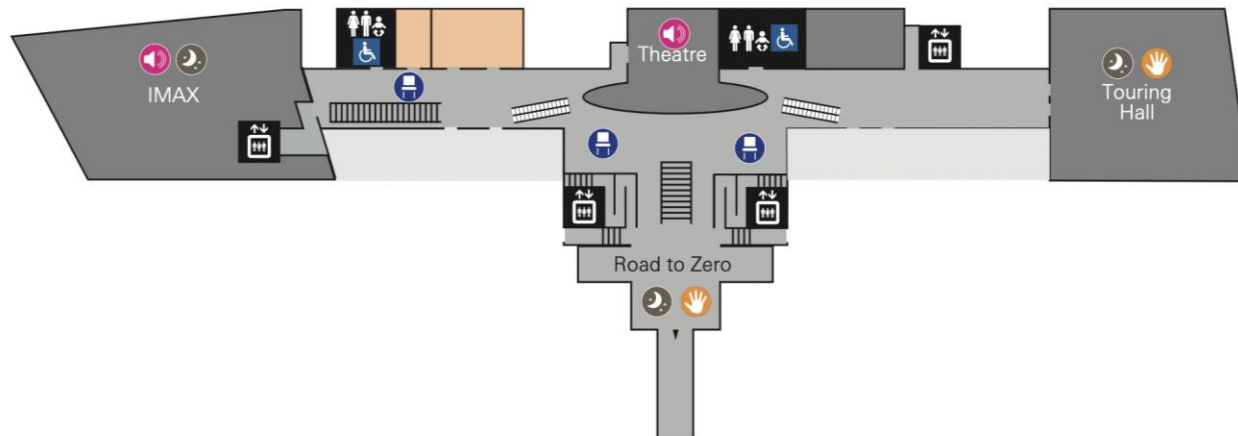
- has many spaces which are dark.
- has soundscapes.
- has interactive digital touch-tables.
- has taxidermied animals.



Melbourne Story exhibition:

- has two old houses and cinema you can enter.
- has some soundscapes.
- has many old objects on display.

Melbourne Museum Lower Level



Key Sensory Icons

-  Usually noisy
-  Usually quiet
-  Very low light
-  Natural light
-  Interactive and touch objects
-  Seating area

What is there to do?

The lower ground floor at Melbourne Museum has a Touring Hall. Check out the What's On page for the current exhibition: <https://museumsvictoria.com.au/melbournemuseum/whats-on/exhibitions/>

The Road to Zero exhibition on the lower ground floor is free and focuses on road safety.

IMAX Melbourne, an IMAX theatre, can be accessed via stairs or a lift from the Melbourne Museum lower ground when the museum is open or via a lift or escalators outside. Tickets are available online or at the front desk.

<https://imaxmelbourne.com.au>



Lower Sensory Areas and times

Melbourne Museum can be very busy during school holidays and school excursion times.

Some exhibitions which can be lower sensory are:

- Gandel Gondwana Garden
- The Forest Gallery
- Millari Garden

Some quieter times may be:

- After 2pm, Monday to Friday, during school term.
- After 3pm on weekends and School holiday days (but not always).

Melbourne Museum is part of the Hidden Disability Sunflower program.



Leaving through the gift shop at Melbourne Museum

Most visitors will leave through the gift shop on the ground floor however you do not have to.

Instead, you can walk past the gift shop and exit next to the ticketing desk.

The gift shop has many toys, books, clothes available for sale.

**We hope you enjoy your visit to
Melbourne Museum.**